

# What tenants want: potential for innovation in rental and deposit management

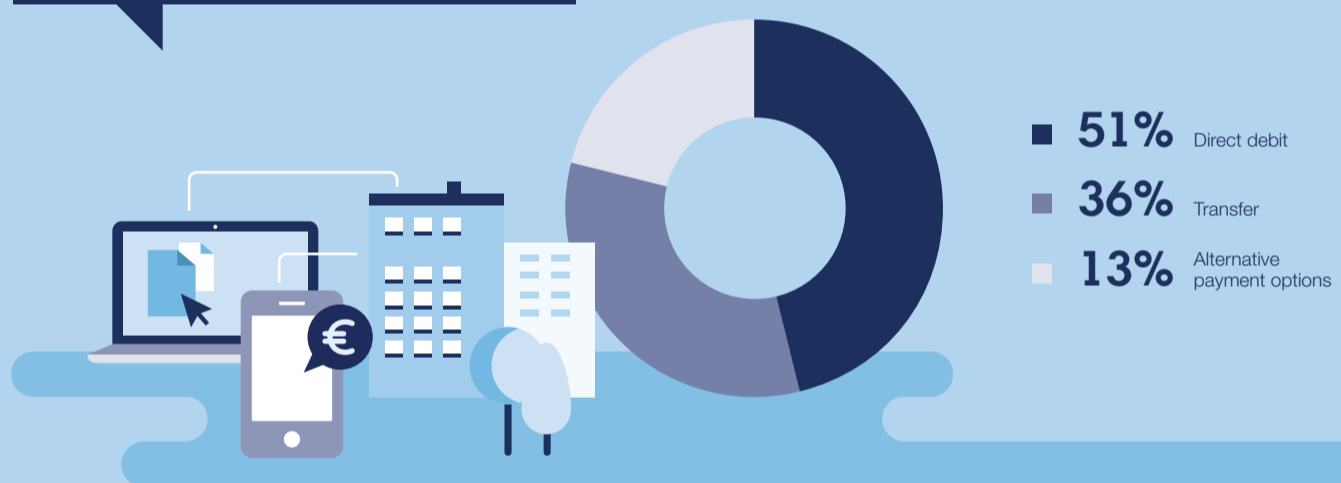
More individual client services and alternatives for deposit and rent payments:

The questions on deposits were answered by 2,503 respondents, on 6 April and 7 April 2020. The question on the present rent payment methods was answered by 1,507 respondents, on 13 November and 14 November 2019. The question on future rent payment methods was answered by 2,501 respondents on 13 November and 14 November 2019. All results are representative of the German population (18 years of age or older).

What type of payment are you currently using to pay your rent?



Which payment options do you think will be used most frequently in future to pay rent?



Do you know deposit guarantee providers that can provide an alternative to the traditional deposit payment?



If you had to pay a deposit for a rental property, would you prefer a cash deposit payment or a deposit guarantee?

